

VoiceFriend

VoiceFriend Safety and Wellness Check Solution



Offering three easy ways for seniors to perform more effective safety and wellness checks

It's truly this easy!

With VoiceFriend's new Safety and Wellness Check Module, seniors now have three easy options to perform their safety or wellness check and report the relative level of their wellness:

- 1 Receive a telephone call** and press a number on the phone keypad to report their level of wellness.
- 2 Call the community's designated phone number** by a specific required time.
- 3 Check in via their voice-activated Amazon Alexa-enabled device** by simply saying "Alexa, tell VoiceFriend I'm okay."

Automatically ask your own custom follow-up questions

VoiceFriend's Safety and Wellness Check Module also allows you to add your own custom follow-up questions, such as:

- "How are you feeling today?"
- "Will you be joining us for the outing?"
- "Would you prefer steak or fish for dinner tonight?"

... or any simple questions that help you further ensure the safety and comfort of your residents—and more efficient use of your staff time.

The challenges and risks of manual safety and wellness checks

Safety and wellness checks are vital to ensuring the well-being of your residents. But performing manual checks are prone to serious challenges and risks:

- They're labor intensive and take staff away from other key tasks.
- They're prone to human error and inaccuracies.
- They often rely on overworked staff members who may not always remember to perform them consistently and accurately.
- They are very hard to perform effectively for your remote locations such as cottages, villas or other independent living.

The bottom line: Relying on an ineffective manual safety or wellness check system could prove catastrophic.

Finally, the safety or wellness check your residents will actually embrace

With the VoiceFriend Safety and Wellness Check Module, your residents will find it much easier to perform their checks—and you'll appreciate how much more effective they are. In addition, our solution:

- Reduces the number of manual safety or wellness checks required
- Frees up valuable staff time for other essential tasks
- Reduces the risk of human error while boosting the well-being and safety of residents
- Allows safety/wellness checks for residents in remote locations such as cottages or villas

Best yet, our Wellness Check Module is available at no additional cost. It's a standard feature of our VoiceFriend automated voice notification solution.

“We are thrilled with VoiceFriend’s new Wellness/Safety Check Module. In our first month, it helped our staff quickly find and assist a resident who had fallen in his apartment. The resident, his family and our staff are all very relieved and grateful that we have VoiceFriend.”

— Rhonda Glyman, Executive Director, Hebrew SeniorLife

Ensuring safety and peace of mind even further with StaffAlert™

VoiceFriend's StaffAlert augments your current alert systems with a hands-free option that allows residents to request attention from your on-duty staff simply by saying “Alexa, tell StaffAlert” to their Amazon Alexa-enabled device. This is particularly helpful for seniors with impairments. StaffAlert is available at no additional cost to VoiceFriend customers.

Put VoiceFriend to work for you today

Start taking advantage of VoiceFriend's new Wellness Check Module today! If you're not currently using VoiceFriend to help you improve resident and family engagement and satisfaction, you really need to see it in action. Contact us today to arrange a 10-minute demonstration—or learn more on our website at www.voicefriend.net.

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